

# Earnings Presentation – 2014

February 27<sup>th</sup>, 2015



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## Highlights



- **Drugstores:** 1,091 stores in operation (131 openings and 11 closures in 2014)
- **Gross Revenues:** R\$ 7.7 billion, 18.5% of growth (11.4% for same-store sales)
- **Gross Margin:** 27.6% of gross revenues, a 0.8 percentage point margin increase
- **Adjusted EBITDA:** R\$ 506.2 million, an EBITDA margin of 6.6% and an increase of 41.8%
- **Adjusted Net Income:** R\$ 270.4 million, a net margin of 3.5% and an increase of 53.8%
- **Cash Flow:** R\$ 55.1 million positive free cash flow, R\$ 2.9 million total cash flow
- **Roic:** 15.0%, an increase of 4.7%

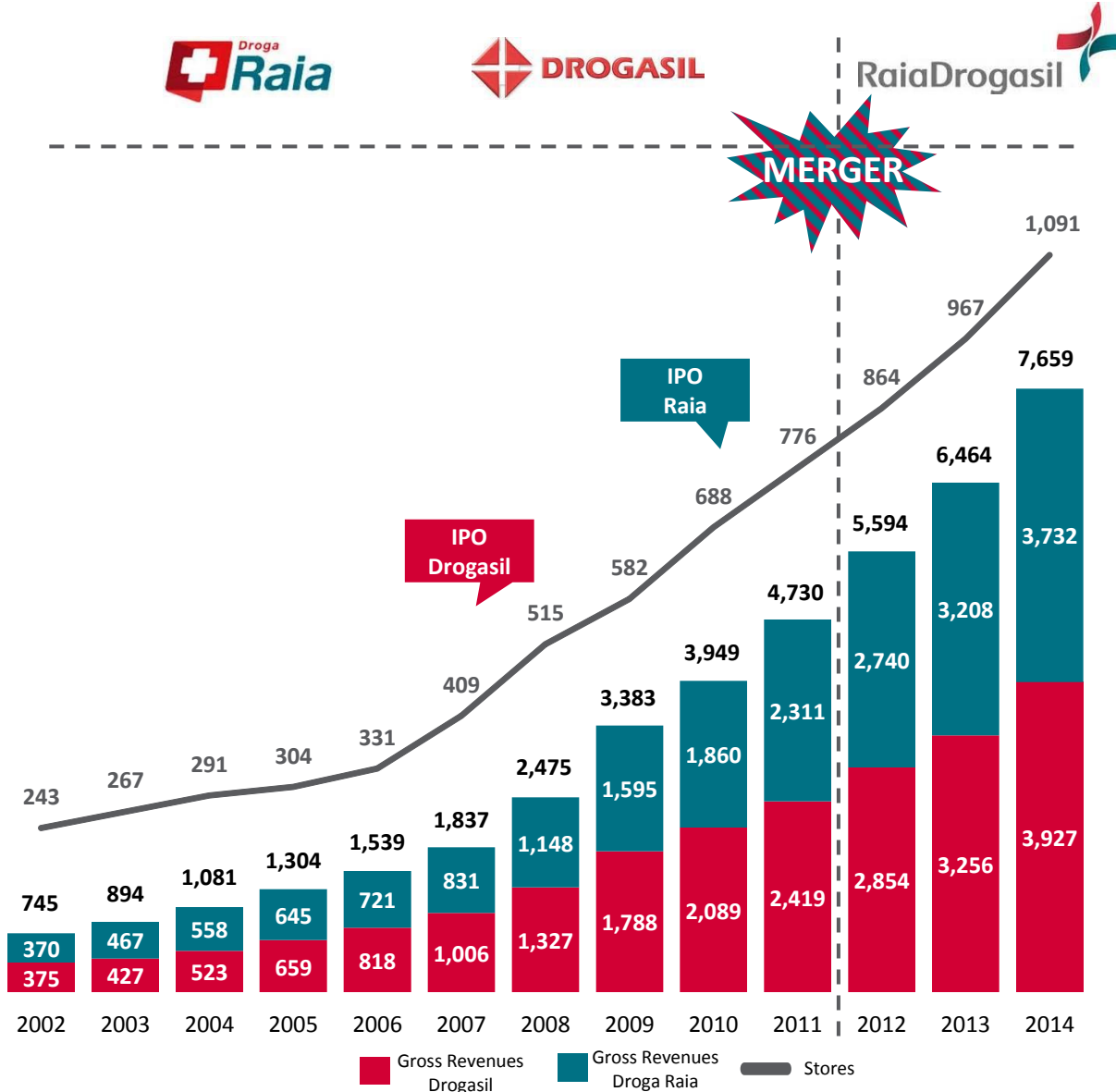


# Another Year of Strong Growth with Value Creation.



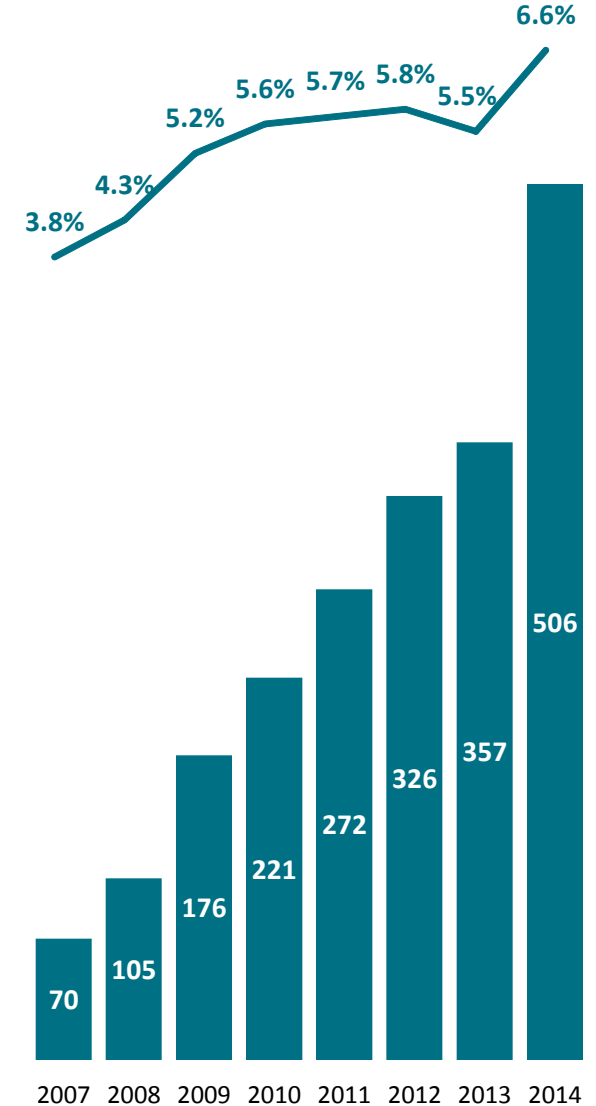
## Gross Revenues & Store Count

(R\$ million, Units)



## Adjusted EBITDA

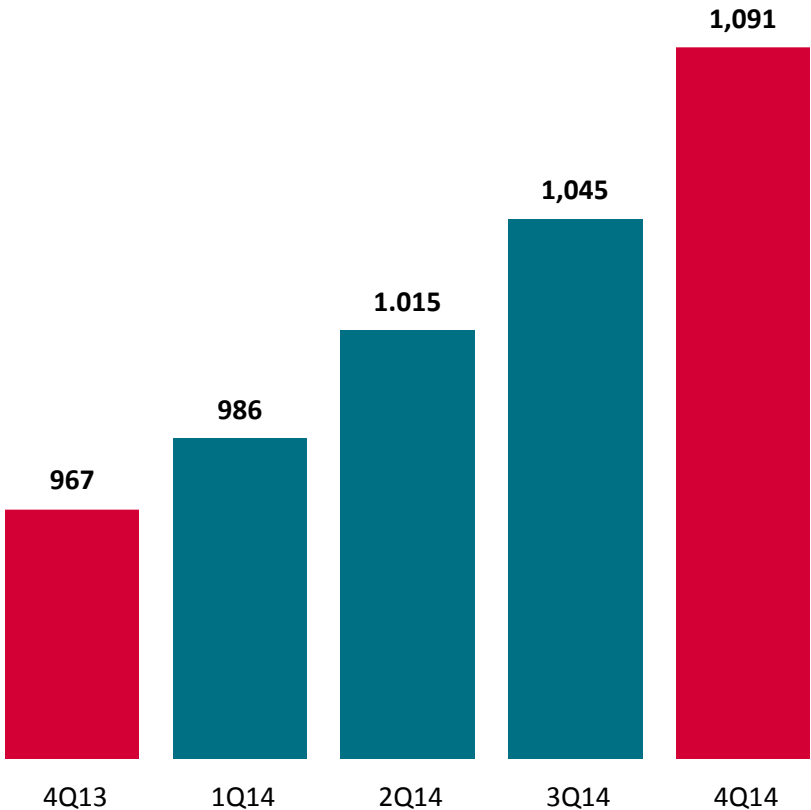
(R\$ million, % of Gross Revenues)



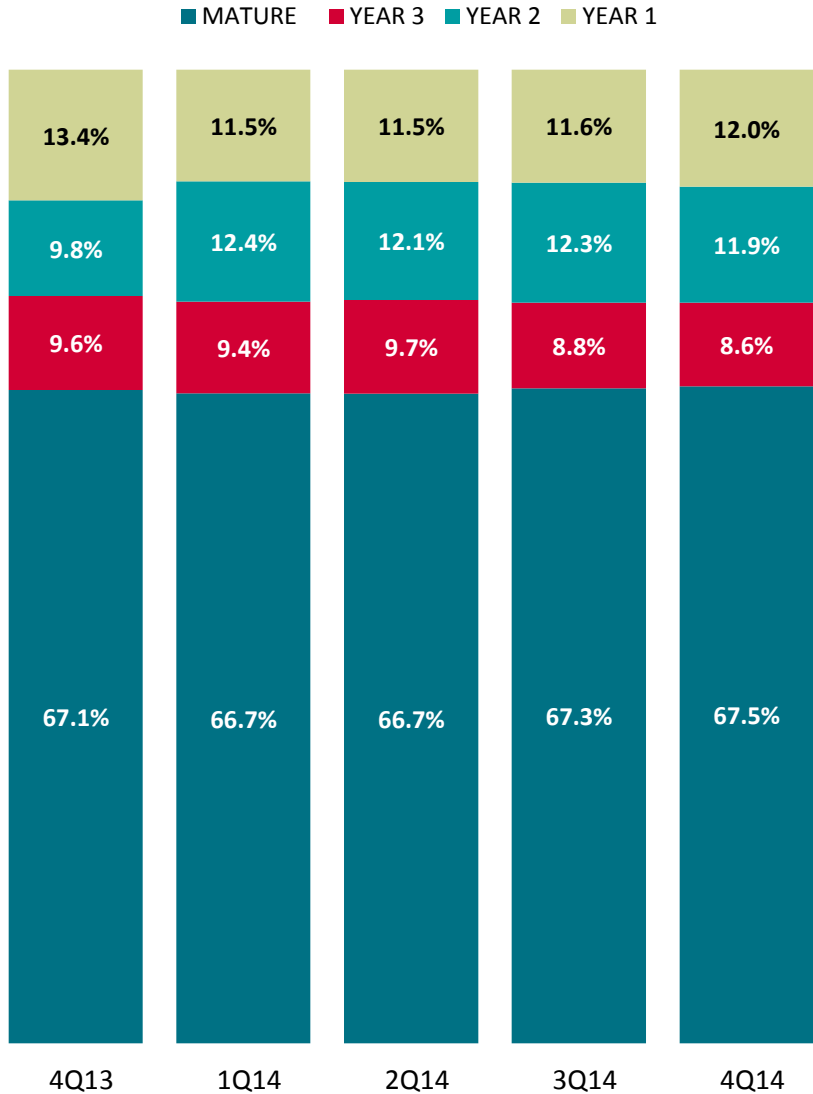
We opened in 2014 a total of 131 stores, closed 11 and reopened 4 stores. In the 4Q14, we opened 51 stores and closed 5. At the end of the period, 32.5% of our stores were still maturing.



Store Count\*



Age Structure of Store Portfolio



	4Q13	1Q14	2Q14	3Q14	4Q14
Opened	41	18	29	33	51
Closed	(4)	(1)	(2)	(3)	(5)
Reopenings/(Suspensions)	(1)	2	2	0	0

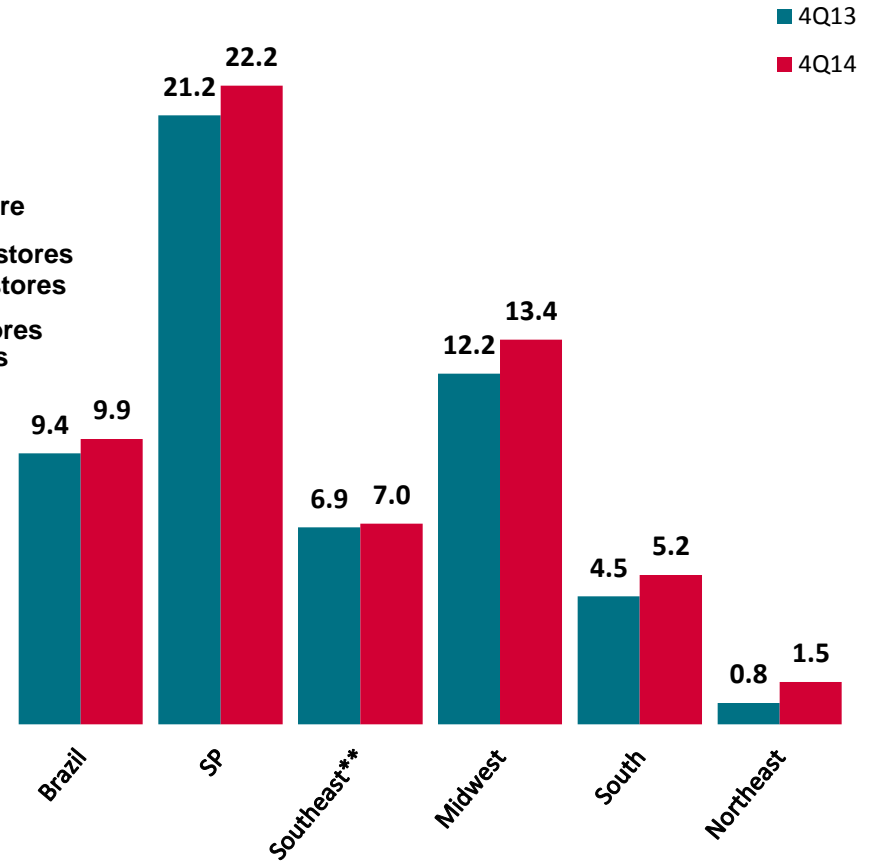
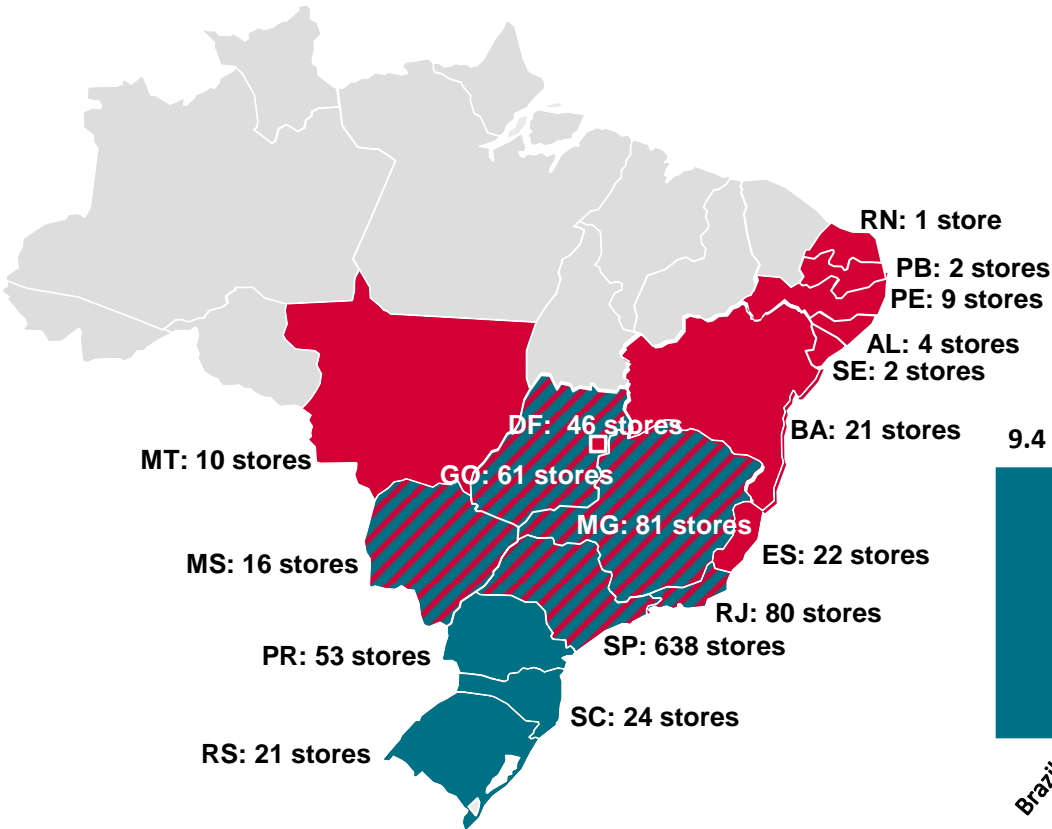
\* Does not include suspended stores, which have been temporarily closed to be rebranded.



**We entered into 5 new states in the NE, reaching a total of 17 states that represent 89% of the Brazilian pharmaceutical market. We gained market share in all regions where we operate.**

### Geographic Presence

### Market Share (December '14)\*\*\*



**Total: 1,091 stores**

- Raia: 520 stores
- Drogasil\*: 571 stores

### PHARMACEUTICAL MARKET DISTRIBUTION BY REGION (DECEMBER '14)

Region	Brazil	SP	Southeast**	Midwest	South	Northeast
Market Share	100.0%	26.7%	23.9%	8.6%	16.5%	19.3%

Source: IMS Health

\* Includes Farnasil stores

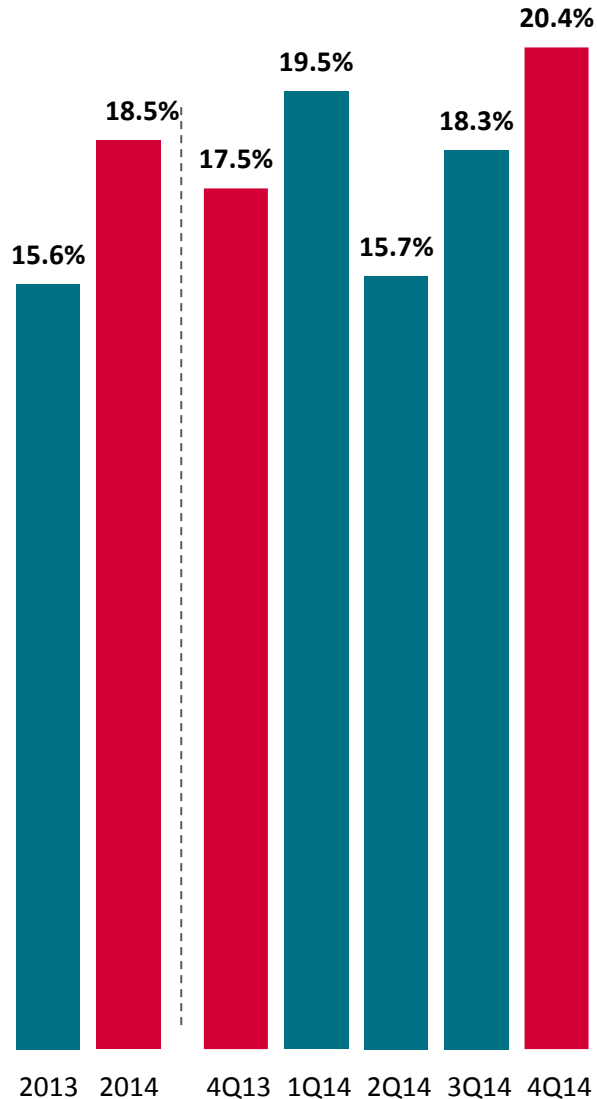
\*\* Excludes São Paulo

\*\*\* Comparable Market Share, excluding new informants added to the panel during the last twelve months. Our national market share including the full panel was of 9.7%

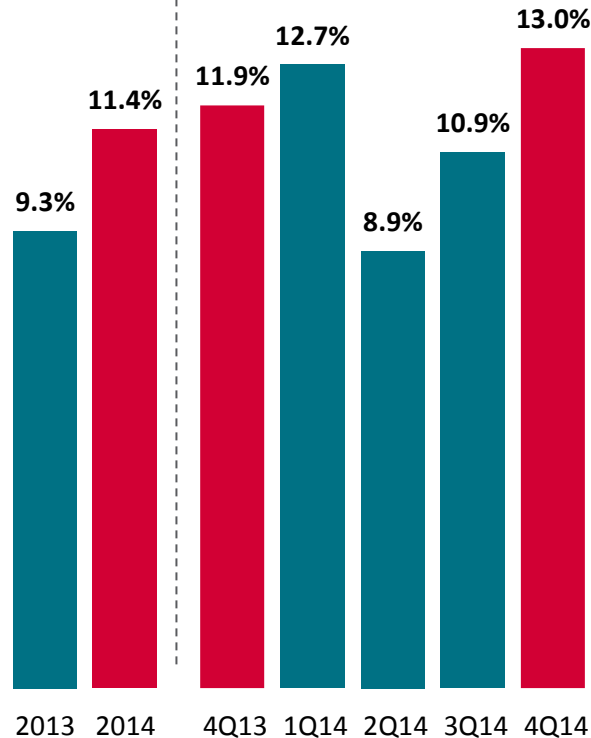


Our revenues grew by 18.5% in 2014, with 6.5% for mature stores. In the 4Q14, revenues increased by 20.4% with 8.2% for mature stores, including a calendar effect of +1,0%.

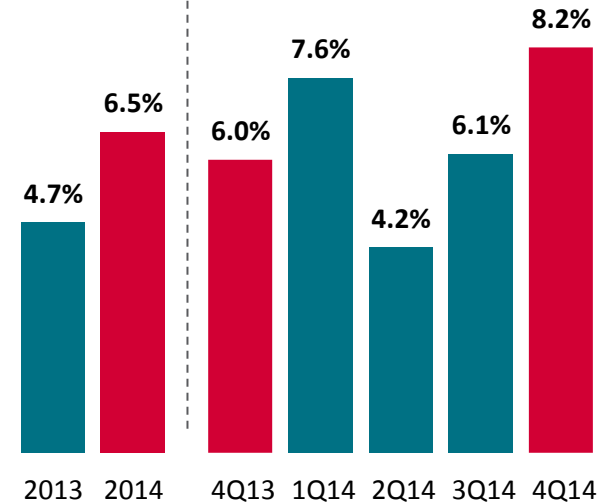
Growth – Total Sales



Growth – Same Store Sales



Growth – Mature Stores

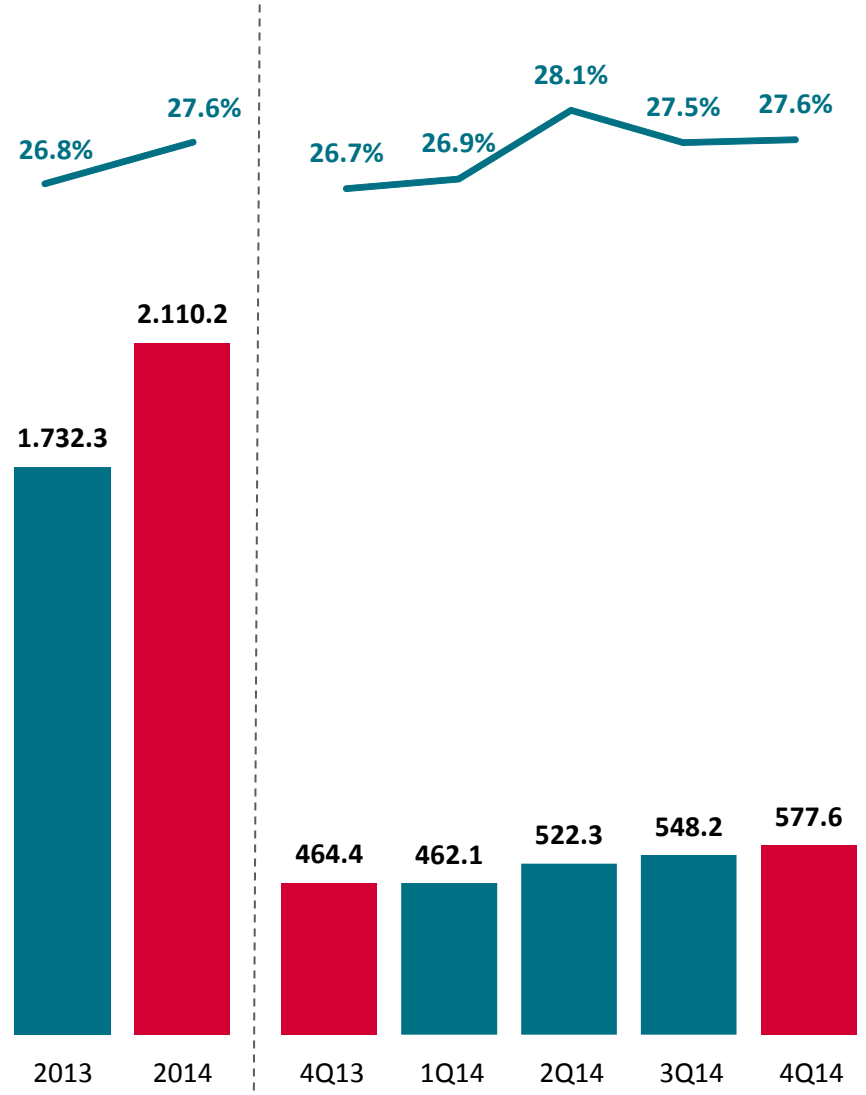




Gross margin increased by 0.8 percentage point in 2014 and by 0.9 percentage point in the 4Q14, with +0.4 percentage point from change in tax regime. Cash cycle reduction of 4.3 days.

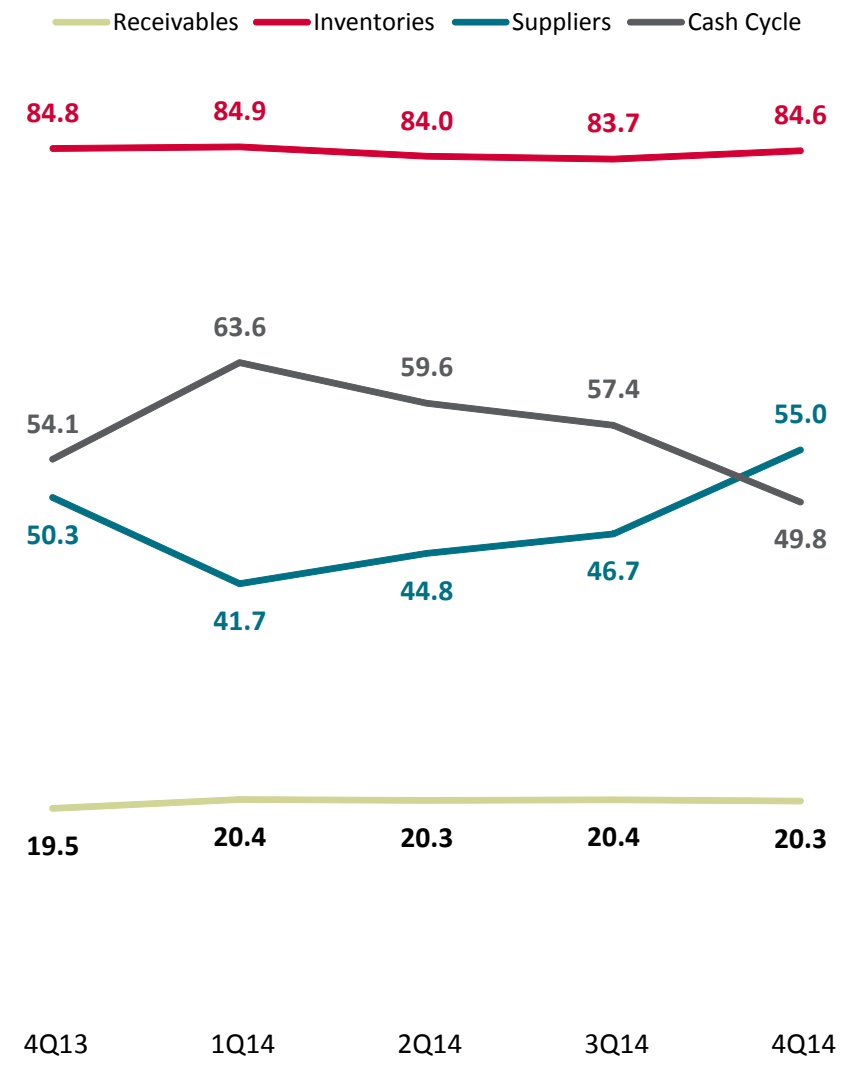
### Gross Margin

(R\$ million, % of Gross Revenues)



### Cash Cycle

(COGS Days, Gross Revenues Days)



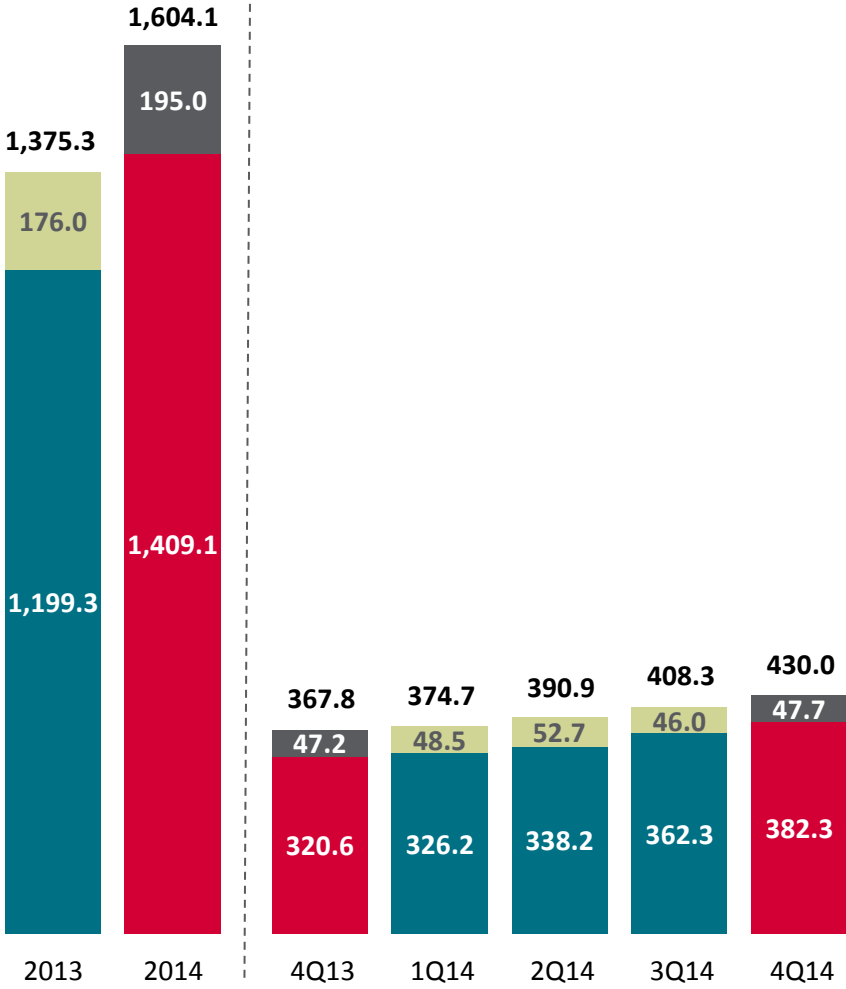




Dilution in SG&A of 0.4 percentage point in 2014 and 0.5 percentage point in the 4Q14. Transitory gain of 0.3 percentage point from variable compensation allowance in the quarter.

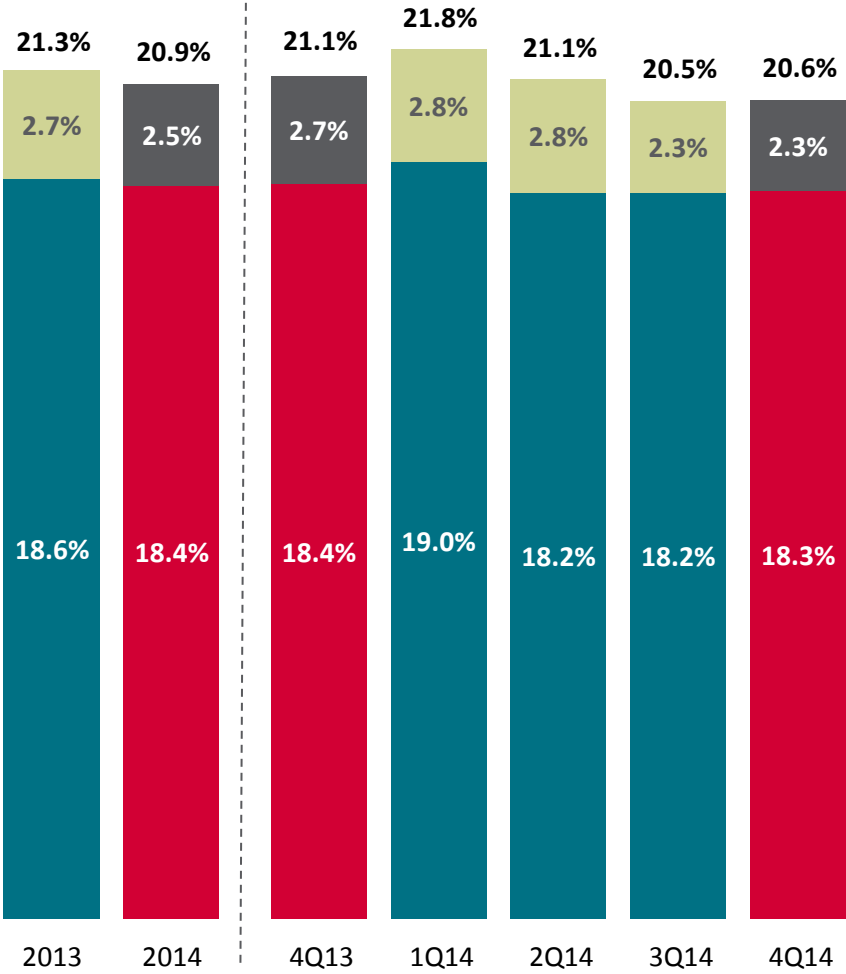
Operating Expenses

(R\$ million)



Operating Expenses

(% of Gross Revenues)



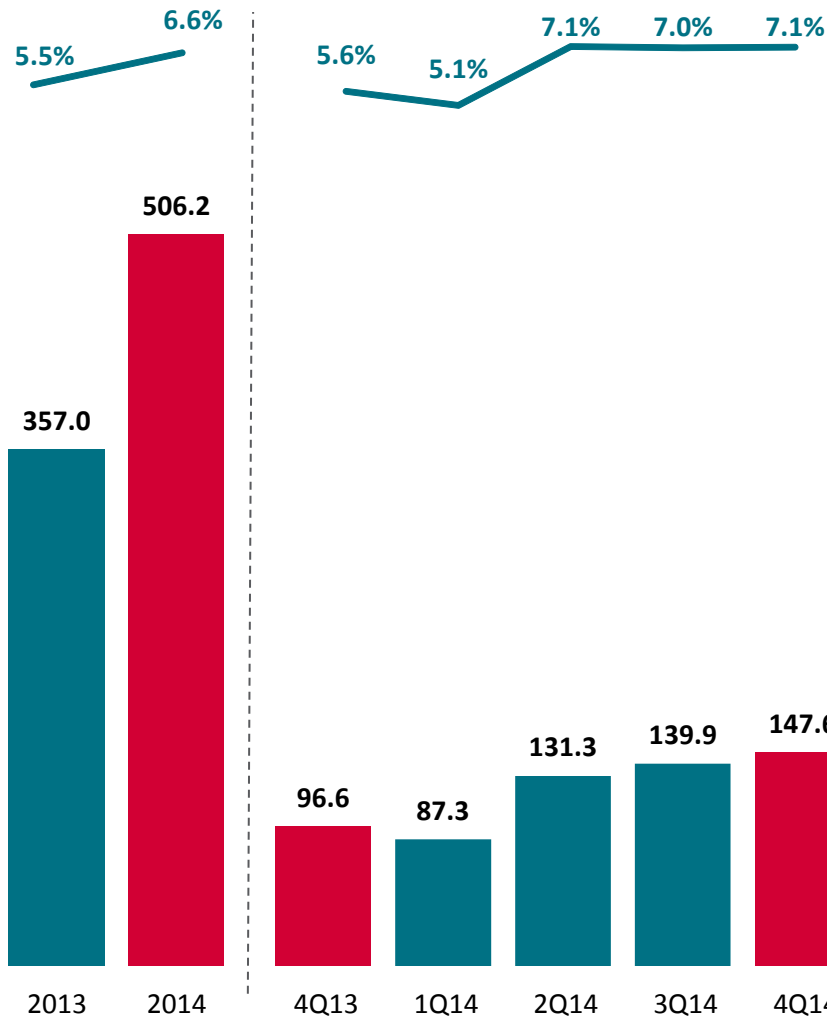
■ Sales Expenses      ■ Corporate Expenses



We reached an EBITDA of R\$ 506.2MM in the year, with a margin of 6.6%. In the 4Q14, EBITDA represented 7.1% of revenues. New stores penalized EBITDA by R\$ 26.1 MM in 2014.

### Adjusted EBITDA

(R\$ million, % of Gross Revenues)



**960\*** stores operating since 4Q13:  
*(performance in the 4Q14)*

- R\$ 2.0 billion of Gross Revenues
- R\$ 152.8 million of EBITDA
- EBITDA margin of 7.7%

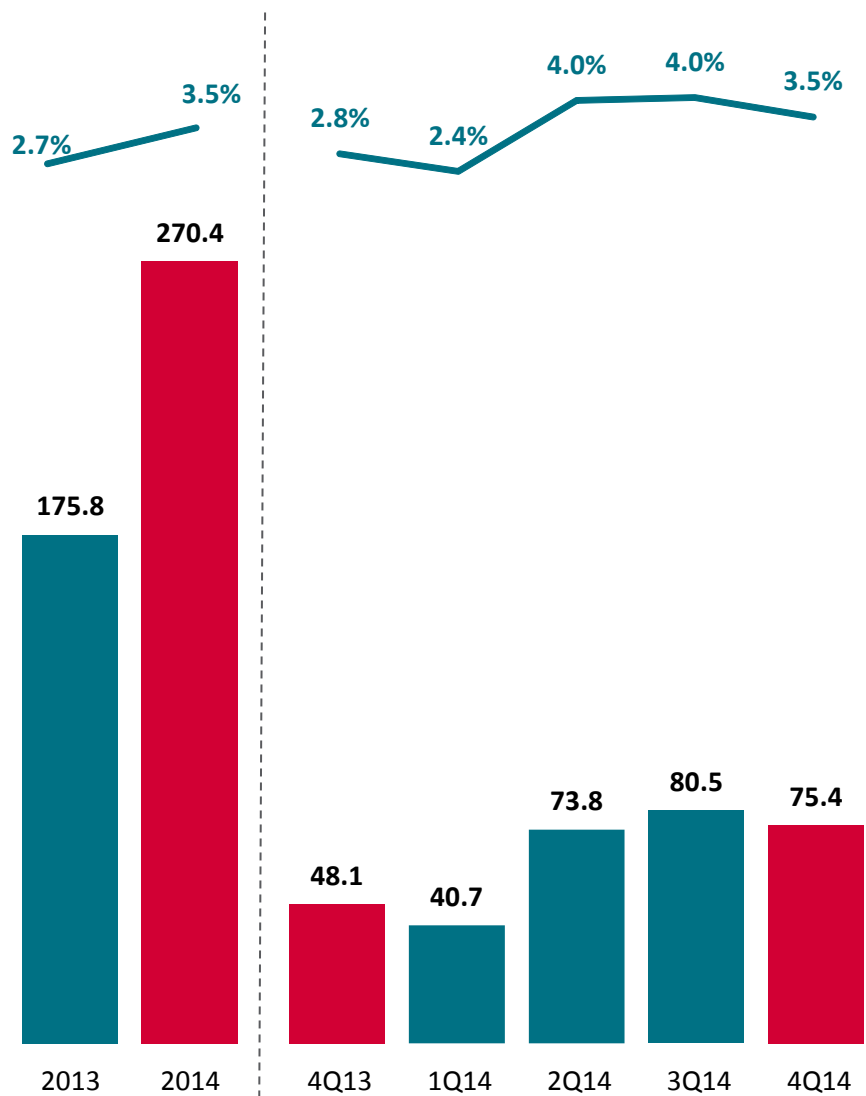
\* 967 stores at year-end, less 11 stores closed plus four net reopenings

We reached an adjusted net income of R\$ 270.4 MM with 3.5% net margin, a 0.8 percentage point expansion. The EBITDA growth was mitigated by a 0.3 percentage point increase in income taxes.



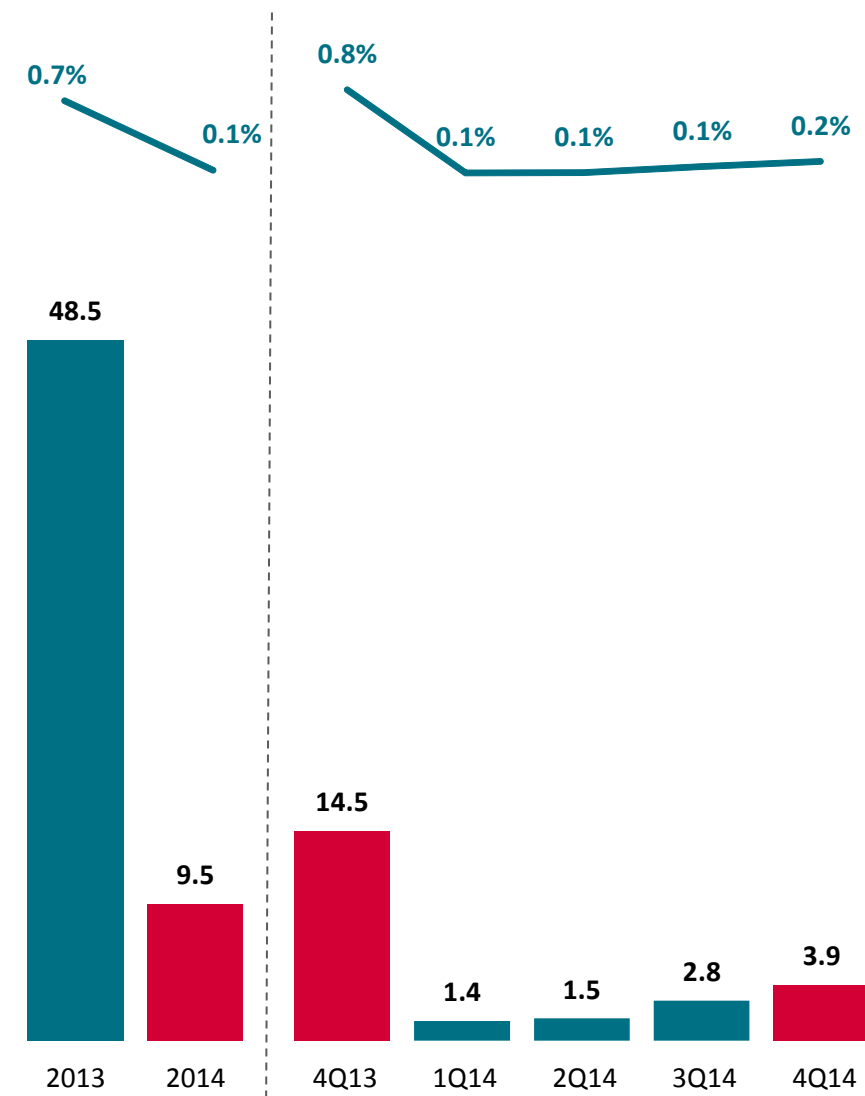
### Adjusted Net Income

(R\$ million, % of Gross Revenues)



### Non-Recurring Expenses

(R\$ million, % of Gross Revenues)



**Positive Free Cash Flow (R\$ 55.1 MM) and Total Cash Flow (R\$ 2,9 MM) generation for the second consecutive year. Operating Cash Flow of R\$ 326.1 MM funded CAPEX of R\$ 271.0 MM.**

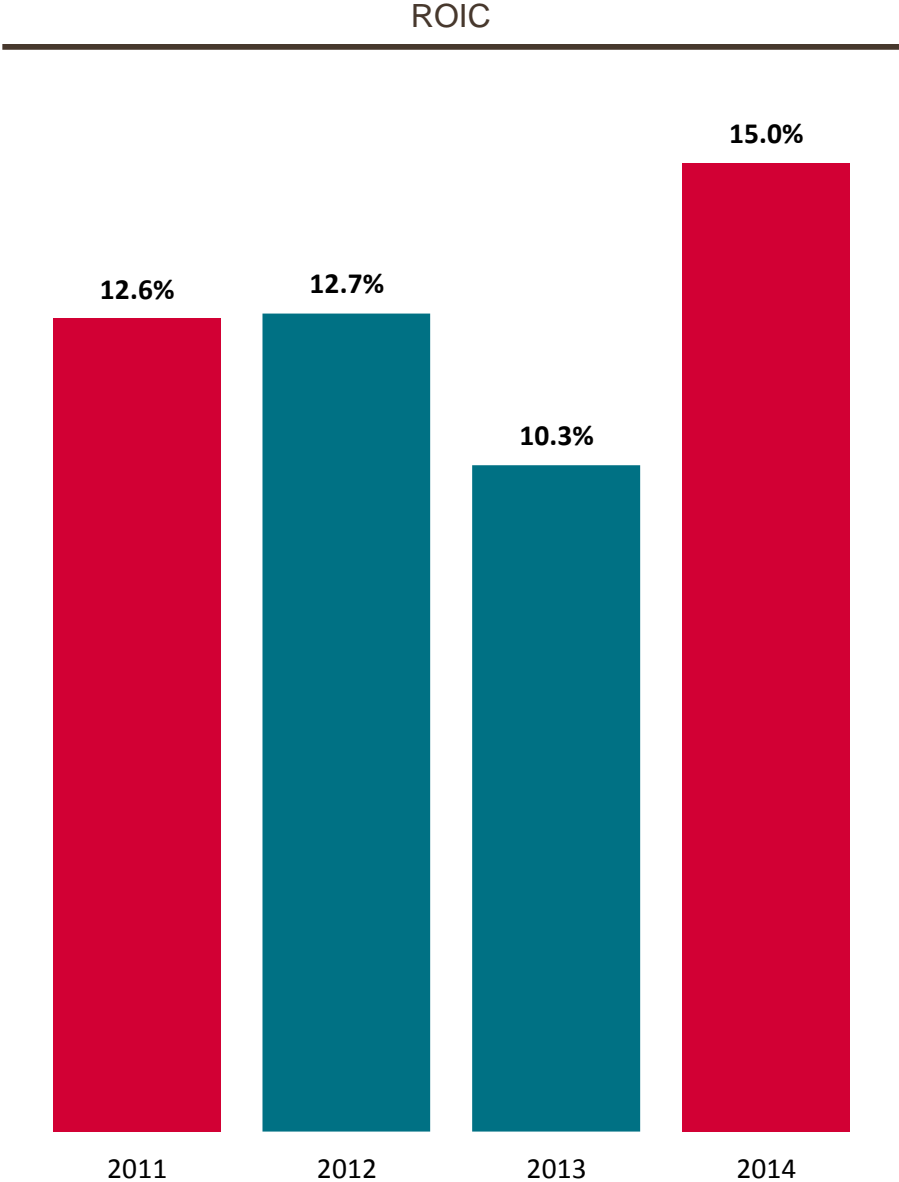


<u>Cash Flow</u> <i>(R\$ million)</i>	<u>4Q14</u>	<u>4Q13</u>	<u>2014</u>	<u>2013</u>
<b>Adjusted EBIT</b>	<b>96.0</b>	<b>54.2</b>	<b>318.6</b>	<b>198.3</b>
Non-Recurring Expenses	(3.9)	(14.5)	(9.5)	(48.5)
Income Tax (34%)	(31.3)	(13.5)	(105.1)	(50.9)
Taxshield from Goodwill Amortization	10.7	2.6	42.8	22.3
Depreciation	51.6	42.4	187.6	158.7
Others	11.2	17.7	9.0	30.0
<b>Resources from Operations</b>	<b>134.3</b>	<b>89.0</b>	<b>443.4</b>	<b>309.9</b>
Cash Cycle*	80.4	14.2	(112.1)	(107.2)
Other Assets (Liabilities)	(35.1)	31.9	(5.2)	84.7
<b>Operating Cash Flow</b>	<b>179.6</b>	<b>135.1</b>	<b>326.1</b>	<b>287.4</b>
<b>Investments</b>	<b>(83.6)</b>	<b>(61.5)</b>	<b>(271.0)</b>	<b>(236.8)</b>
<b>Free Cash Flow</b>	<b>96.0</b>	<b>73.6</b>	<b>55.1</b>	<b>50.6</b>
Interest on Equity	(24.5)	(16.4)	(41.5)	(29.3)
Income Tax Paid over Interest on Equity	(6.5)	(2.7)	(10.6)	(5.3)
Net Financial Expenses	(1.2)	(1.1)	(6.9)	(10.4)
Share Buyback	-	-	(20.9)	-
Income Tax (Tax benefit over financial expenses and interest on equity)	8.4	5.1	27.7	16.8
<b>Total Cash Flow</b>	<b>72.2</b>	<b>58.5</b>	<b>2.9</b>	<b>22.3</b>

\* Cash cycle includes variation in accounts receivables, inventories and suppliers

\*\* Does not include financing cash flow

ROIC increase of 4.7 percentage point versus previous year, reflecting a higher margin and increased capital efficiency.



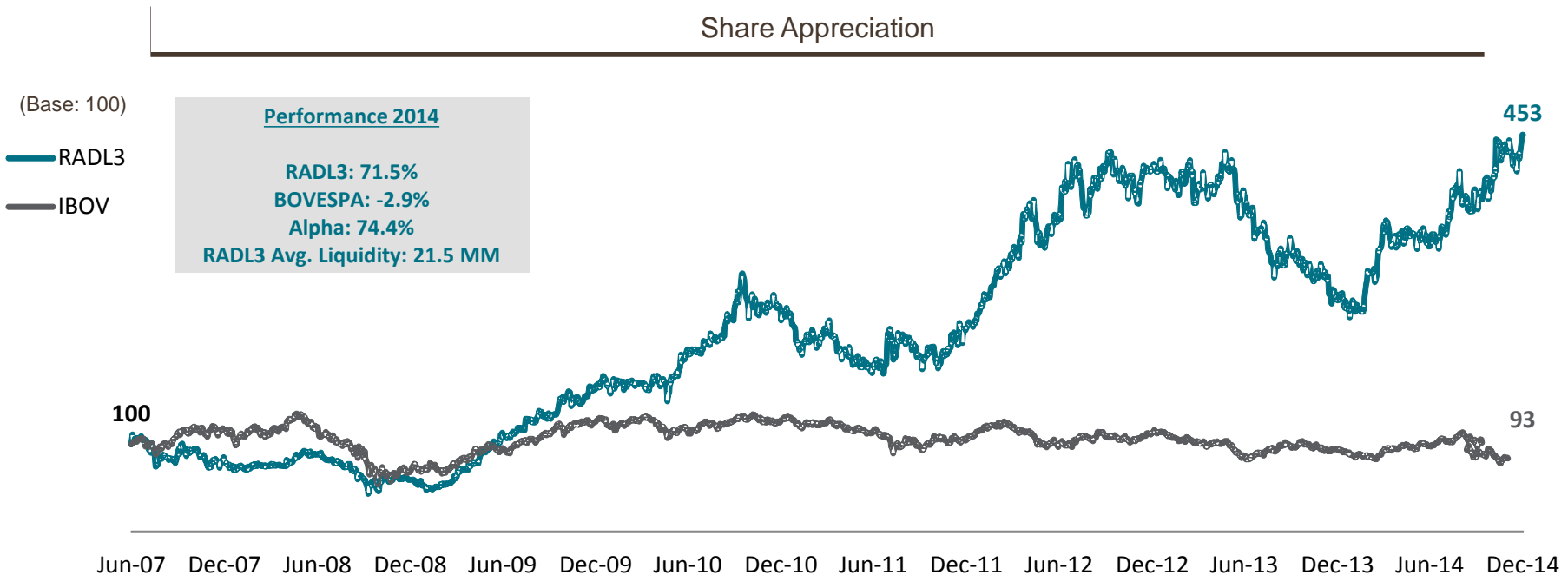
Since the creation of Raia Drogasil, we increased store count by 40.6%, Gross Revenues by R\$ 61.9%, EBITDA by 86.0% and Net Income by 78.8%, with ROIC expansion of 2.4 percentage point



	2011	2014	Var. %
<b>Operational Highlights</b>			
Store Count	776	1,091	40.6%
Employees	17,244	23,675	37.3%
Geographic Presence	9 states 78% of the Brazilian Market	17 states 89% of the Brazilian Market	+8 states +11% of the Brazilian Market
Sales Area (sqm)	109,095	155,232	42.3%
<b>Financial Highlights (R\$ million)</b>			
Gross Revenues	4,730	7,659	61.9%
Gross Profit (% of Gross Revenues)	1,212 25.6%	2,110 27.6%	+74.1% +1.9%
EBITDA (% of Gross Revenues)	272 5.8%	506 6.6%	86.0% +0.9%
Net Income (% of Gross Revenues)	151 3.2%	270 3.5%	78.8% +0.3%
ROIC	12.6%	15.0%	+2.4%
Market Cap (billion)*	4.3	8.4	95.5%



We generated a Total Shareholder Return of 72,4% with average annual returns of 23.0% for Drogasil IPO investors and of 24.9 for the Raia IPO investors.



2014 Interest on Capital Booked: R\$ 74.6 Million  
Complement: R\$ 29 Million (in 2015)

Net Amount Paid in 2014: R\$ 41.5 Million  
Yield: 0.5%



2015 IOC Distribution – Higher of:

- 30% of Net Income
- Maximum Legal limit

\* Interes on own capital



# What We Promised X What We Accomplished

## ▪ Sustainable Growth with Financial Discipline

- Opening of 131 New Stores
- Revenue Growth of 18.5%
- Mature Store Growth of 6.5%
- ROIC Increase from 10.3% to 15.0%

## ▪ Productivity Gains

- Concluded the Integration of our Corporate Systems
- Unified the Logistics Structure
- Improved Operating Metrics (Net Promoter Score, Stock-outs, 2H14 Employee Turnover)
- Improved Financial Metrics (Dilution of Sales & Corporate Expenses, Cash Cycle Reduction)

## ▪ Omnichannel

- Launched the Drogasil.com e-commerce website
- Implemented a new e-commerce ERP
- Established a new National Channel for Telesales

## ▪ Incentive Alignment

- Approved a Restricted Shares Incentive Program Submitted to the General Assembly
- Strengthened the Management Model by Extending the Performance Targets to the Middle Management Level





# Challenges for 2015 and Onwards

## ▪ **Implement New Strategic Plan**

- Grow Organically
- Develop New Formats
- Enhance Category Management and Shopping Experience
- Involve, Analyze and Potentialize Customers

## ▪ **Attract, Develop, Engage & Retain People**

- Strengthen HR Processes and Management (ongoing)
- Create a New Unified Culture: **Opportunity + Sense of Purpose**
- Foundations: **Meritocracy + Diffusion of Firm and Real Values & Beliefs**

## ▪ **Increase Shareholder Returns**

- **Financial Discipline:** IRR-Based Decision-Making, Regular Assessment of Investment Decisions
- **Financial Flexibility:** Strong Balance Sheet, Positive Free Cash Flow Generation
- **Reinvestment:** Financing Value-Creating Strategies
- **Return to Shareholders:** Progressively Increasing ROIC and Distributions
- **Discipline + Flexibility + Reinvestment + Return = Enhancing Total Return to Shareholder in the Long Term**



## ■ 2015 Earnings (after market)

- 1Q: April 29<sup>th</sup>, 2015
- 2Q: July 30<sup>th</sup>, 2015
- 3Q: October 29<sup>th</sup>, 2015
- 4Q: February 18<sup>th</sup>, 2016

## ■ Raia Drogasil Day

- Date: December 4<sup>th</sup>
- Time and venue to be determined

## ■ Next Conferences

- March 3<sup>rd</sup> and 4<sup>th</sup>: **VIII Annual Bank of America Merrill Lynch Brazil Conference**, Merrill Lynch (São Paulo)
- March 17<sup>th</sup>: **Retail CEO Day**, Deutsche Bank (São Paulo)
- April 2<sup>nd</sup>: **UBS IX Consumer Round Table**, UBS (São Paulo)
- May 11<sup>th</sup> and 12<sup>th</sup>: **13th Santander London Conference**, Santander (London)
- May 13<sup>th</sup> and 14<sup>th</sup>: **10th Annual LatAm CEO Conference**, Itaú (New York)