# Earnings Presentation







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- + PHARMACIES: 3.139 units in operation (72 openings and 9 closures);
- + TICKETS AND NPS: 102.6 million tickets in the quarter with an NPS of 91;
- + CUSTOMERS: 49.1 million active customers in the last 12 months;
- + EMPLOYEES: 62.4 thousand, the 3<sup>rd</sup> largest employer in retail (SBVC).

- + GROSS REVENUE: R\$ 10.7 billion, +15.9% with 6.7% mature-store growth (+2.2 pp vs. CMED);
- + MARKET SHARE: 16.0% national share, a 0.3 pp increase;
- + DIGITAL: R\$ 1.9 billion, an increase of 40.2% and a retail penetration of 19.0%;
- + HEALTH SERVICES: 1.6 million services performed and 2.3 thousand health hubs.

- + ADJUSTED EBITDA: R\$ 810.8 million, an increase of 23.2% and a margin of 7.5%;
- EBT: R\$ 437.4 million, an increase of 44.7% and a margin of 4.1%;
- + ADJUSTED NET INCOME<sup>1</sup>: R\$ 336.8 million, an increase of 25.5% and a margin of 3.1%;
- + FREE CASH FLOW: R\$ 700.6 million, R\$ 657.6 million total cash generation.

1. Includes the effects of the taxation of investment subsidies, in accordance to Law No. 14,789/2023.

## 3Q24 Highlights



We reached 3,139 pharmacies with 72 openings (+10.1% LTM) and 9 closures (-0.7% LTM), within the guidance of 280-300 new pharmacies in 2024.



\* Considers the % of store closures within the maturation process, which correspond to expansion mistakes, divided by the LTM openings.



We are present in every Brazilian state, with a national market share of 16.0%, a 0.3 pp increase.



# We are increasing our geographic and demographic diversification, reaching 610 cities and 83% of LTM openings under Popular or Hybrid formats.



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Digital sales of R\$ 1.9 billion, with 40.2% of growth and 19.0% of retail penetration. 75% via app and 94% delivered or collected within 60 minutes.



\* Call center represents < 1% of digital channels.



Revenue growth of 15.9%, with 4Bio contributing +1.4 pp. Generics was the highlight growing 17.0%. Calendar effect of +0.1 pp.



\*Services

### $\diamondsuit$

Same store sales average growth of 9.1%, with 6.7% for mature stores, 2.2 pp above the CMED price readjustment of 4.5%.





Gross margin of 27.6%, reflecting the strong growth of 4Bio (-0.4 pp). Cash cycle of 59.6 days, a momentary improvement of 3.3 days vs. the 3Q23.



Reflects the incidence of PIS/COFINS over tax subsidies on investments, in accordance to Law No. 14,789/2023.

Adjusted for discounted receivables and advanced payments to suppliers.

### $\diamondsuit$

Selling expenses of 17.1%, a 0.3 pp dilution vs. the 3Q23 with a momentary reduction in personnel. Contribution margin increased 0.1 pp to 10.5%.





G&A of 3.0% with a 0.3 pp dilution vs. the 3Q23. Adjusted EBITDA of R\$ 810.8 million, a growth of +23.2%. Margin of 7.5%, a gain of 0.4 pp.





EBT of 4.1% in the 3Q23 (+0.8 pp), an increase of +44.7%. Effective tax rate of 23% and net income of R\$ 336.8 MM, with a margin of 3.1% (+0.2 pp).



\* Includes the effects of the taxation on subsidies, in accordance to Law No. 14,789/2023.

#### R\$ 700.6 MM in positive free cash flow, and R\$ 657.6 MM total cash generation. Financial leverage of 1.0x EBITDA, a sequential reduction of 0.3x.



Cash flow (R\$ millions)	3Q24	3Q23
Adjusted EBIT	579.2	453.8
NPV adjustment	(47.1)	(48.8)
Non-recurring expenses	38.3	42.6
Income tax (34%)	(194.0)	(152.2)
Depreciation	232.8	204.5
Others	(76.2)	1.8
Resources from operations	533.1	501.7
Cash cycle*	376.4	105.2
Other assets (liabilities)**	152.8	68.9
Operating cash flow	1,062.3	675.7
Investments	(361.7)	(339.5)
Free cash flow	700.6	336.2
M&A and other investments	(7.4)	(10.8)
Interest on equity and dividends	(1.1)	(0.3)
Income tax paid over interest on equity	(10.8)	(27.9)
Net financial expenses***	(94.5)	(98.7)
Tax benefit (fin. exp., IoE, dividends)	70.9	64.5
Total Cash Flow	657.6	263.1



\* Includes adjustments to discounted receivables.

\*\* Includes NPV adjustments.

\*\*\* Excludes NPV adjustments.



In the 3Q24, our share price decreased -0.7 pp while the IBOVESPA increased +6.4%. Average daily financial volume (ADTV) of R\$ 173 MM in the quarter.



# Other Highlights







Digital continues to grow at a strong pace and is consolidating itself as a channel for relationships, convenience and services.



### **RD**saúde Day

#### Save the date!



## Monday, December 2<sup>nd</sup>, 2024 Agenda

2:00 PM – Welcome Coffee

2:30 PM to 6:00 PM – Event time

## Address: RD Saúde Campus

Av. Corifeu de Azevedo Marques, 3097 Butantã – São Paulo/SP, Brazil

We recommend the use of transportation apps. Limited parking will be available.

#### Earnings Presentation

# 3Q24



Questions & Answers



## Thank you!